



## NONDISCRIMINATION POLICY AND PATIENTS' BILL OF RIGHTS

Retina Vitreous Surgeons of Central New York complies with Federal Civil Rights Laws and does not discriminate on the basis of race, color, nation origin, age, disability, or sex. Retina Vitreous Surgeons of Central New York does not exclude people or treat them differently because of race, color, nation origin, age, disability, or sex.

Retina Vitreous Surgeons of Central New York:

- Provides free aids and services to people with disabilities to communicate with us, such as:
  - Written information in other formats exclusive to large print
  - Provide free language service to people whose primary language is not English, such as:
    - Qualified electronic interpreter
  - Qualified ASL services

If you believe Retina Vitreous Surgeons of Central New York has failed to provide these services or discriminated in another way based on race, color, nation origin, age, disability, or sex, you can file a grievance in person or by mail with:

- Compliance Officer at Corporate Office Retina Vitreous Surgeons of Central New York  
200 Greenfield Parkway  
Liverpool, New York 13022

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

- U.S. Department of Health and Human Services
  - 200 Independence Avenue, SW Room 509F-HH Building  
Washington, D.C. 20201
  - 1-800-368-1019, 1-800-537-7697 (TDD)
  - Complaint forms are available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>

As a patient in New York State, you have rights, consistent with the following:

- Right to copies/review of your medical records at your request.
- Right to receive a copy of billing statement upon request with information related to all charges for services rendered.
- Right to receive an estimate of cost for services.
- Right to refuse treatment within the confines of the law.
- Right to information concerning the consequences of refusing treatment.
- Right to refuse participation in research.

### Syracuse

200 Greenfield Parkway,  
Liverpool, NY 13088  
315-445-8166 • 800-654-0554  
Fax 315-445-2697

### Watertown

400 Washington Street,  
Watertown, NY 13601  
315-445-8166 • 800-654-0554  
Fax 315-445-2697

### Binghamton

4104 Vestal Road, Suite 103,  
Vestal, NY 13850  
315-445-8166 • 800-654-0554  
Fax 315-445-2697

### Ithaca

821 Cliff Street, Suite 6,  
Ithaca, NY 14850  
315-445-8166 • 800-654-0554  
Fax 315-445-2697

### New Hartford

8411 Seneca Turnpike, Suite 106,  
New Hartford, NY 13413  
315-445-8166 • 800-654-0554  
Fax 315-445-2697



RETINA-VITREOUS SURGEONS  
OF CENTRAL NEW YORK, P.C.

[www.rvscny.com](http://www.rvscny.com)

### **Syracuse**

200 Greenfield Parkway,  
Liverpool, NY 13088  
315-445-8166 • 800-654-0554  
Fax 315-445-2697

### **Watertown**

400 Washington Street,  
Watertown, NY 13601  
315-445-8166 • 800-654-0554  
Fax 315-445-2697

### **Binghamton**

4104 Vestal Road, Suite 103,  
Vestal, NY 13850  
315-445-8166 • 800-654-0554  
Fax 315-445-2697

### **Ithaca**

821 Cliff Street, Suite 6,  
Ithaca, NY 14850  
315-445-8166 • 800-654-0554  
Fax 315-445-2697

### **New Hartford**

8411 Seneca Turnpike, Suite 106,  
New Hartford, NY 13413  
315-445-8166 • 800-654-0554  
Fax 315-445-2697